

Housing Authority of the City of Orange

516 Burton Avenue P.O. Box 3107 Orange, TX 77631-3107 | Phone: 409.883.5882 | Fax: 409.883.8014 | www.orangeha.com

Offices of the Housing Authority of the City of Orange Will Be Closing to the Public Due to the COVID-19 Outbreak

Closure will take effect Monday, March 23, 2020 and will be effective until further notice

With COVID-19 reaching pandemic status, the Housing Authority of the City of Orange is taking necessary steps to ensure the safety and well being of its clients, partners and employees.

Effective Monday, March 23, 2020 the OHA central office will be closed to the public. Clients that have appointments scheduled after that date should contact their caseworker via email or phone to schedule a phone appointment to get their paperwork completed.

Routine maintenance work orders will be completed when the office re-open to the public. If clients have an emergency work orders, they should contact their property manager and it will be handled appropriately.

Emergency work orders include:

- Absence of heat when outside temperature is 40 degrees or below
- Absence of air conditioning when outside temperature is 75 degrees or higher
- Any condition that jeopardizes the security of the unit (broken window, doors, locks, etc.)
- Major plumbing leaks or flooding, waterlogged ceiling or floor imminent danger of falling
- Natural gas leak
- An electrical problem that could result in shock or fire
- Utilities not in service, including no running hot water
- Absence of a functioning toilet
- Other conditions that present the imminent possibility of injury

Any payments should be dropped off in the payment drop box at the Central Office located at 516 Burton Ave.

Please be advised the OHA staff may not be remaining on the property if an outbreak in the area has been reported. We encourage all clients to take responsibility for themselves and their families just as we have advised our employees. Please follow any instructions issued by the Center for Disease Control and the Public Health Departments.

Clients are strongly encouraged to follow OHA's Facebook Page and website for additional announcements.